

First Medicare Direct

FIRSTCAROLINACARE INSURANCE COMPANY



YOU CAN HELP FIGHT HEALTH CARE FRAUD!!!

FirstCarolinaCare Insurance Company (FCC) is committed to maintaining a culture that promotes the prevention, detection and resolution of conduct that fails to conform to its policies, procedures and/or Medicare regulations. All **FCC employees, Board members, Medicare members, First Tier, Downstream and Related Entities (FDRs)** and **other vendors** must promptly report any suspected or actual violation of Federal or State law or regulation or FCC policy to its Compliance department.

To assist with this requirement, FCC has established a Compliance Helpline line to report any suspected/actual incidence(s) of noncompliance or Fraud, Waste and Abuse (FWA). This helpline provides an avenue for callers to report any activity in a confidential manner. All calls to the Compliance Helpline are treated as private and there is no retaliation for any confidential reporting made in good faith.

COMPLIANCE HELPLINE: (855) 367 – 8184 (toll free)

If you are not comfortable with or unable to make a report via the Compliance Helpline, please send a written report by mail or email to:

Director of Compliance
FirstCarolinaCare Insurance Company
42 Memorial Drive
Pinehurst, NC 28374
Email: compliance@firstcarolinacare.com

