

MEMORANDUM

TO: FirstMedicare Direct Participating Providers

FROM: Jenifir J. Bruno, M.D., SFHM,
Medical Director, FirstCarolinaCare Insurance

DATE: April 14, 2020

SUBJECT: COVID-19 Update

In keeping with CMS recommendations, FirstMedicare Direct (FMD) will now allow Health Risk Assessments (HRA's) to be performed via telehealth provided that the visits meet the following criteria:

- 1.) Visit is performed via a face-to-face encounter (i.e. interactive audio and video telecommunication system that permits real-time interactive communication)
- 2.) Provider documents clearly in the note that the visit was performed face to face via video
- 3.) Full History and Physical done by a physician, physician assistant or nurse practitioner
- 4.) All chronic conditions addressed with a plan for each
- 5.) HEDIS gaps addressed
- 6.) Note signed, dated and timed by the rendering provider
- 7.) Note faxed to FMD at (910) 235-7860
- 8.) Claim submitted with 96160 and either a place of service code "02" for telehealth or use the telehealth modifier "95" attached to 96160 with any place of service

For more information regarding COVID-19, please visit www.firstcarolinacare.com, www.firstmedicare.com, www.firsthealth.org/coronavirus, www.cdc.gov or www.ncdhhs.gov.

Thank you for working with us to take care of our members and our community during this state of emergency. If you have any questions or need assistance, please call me at (910) 715-5048 or Barbara Adcock, Director of Provider Relations, at (910) 715-8115.