




Welcome to Convenience!

If you take prescribed medications regularly, you can have them delivered right to your door! No more standing in line or driving all over town. You can get up to a 90-day supply at a time with one simple payment. Get started today at www.medimpactdirect.com. A one-time registration allows easy access to portal or mobile app as needed. Our app is available in the Apple App Store and Google Play.

Our online tools allow you to:

- Order new prescriptions or transfer from retail pharmacy.
- Refill mail-order drugs or renew expired mail prescriptions.
- Review estimated copay amount, last order status, and date for next refill.
- Get reminders and alerts via phone call, email or two-way text.
- View and sort your list of mail-order drugs.
- Manage account information.
- Make payments.



If you have questions, visit us at www.medimpactdirect.com or call toll-free at **1-855-873-8739** (TTY dial 711)

Customer Service Hours

Monday-Friday

7:00 am – 7:00 pm Central Time

Saturdays

8:00 am – 4:00 pm Central Time

See more information or download a prescription order form anytime at www.medimpactdirect.com

MedImpact Direct®

Welcome to Convenience!

Easy.

Convenient.

Custom Prescription Delivery.



MedImpact Direct®

PO Box 51580 Phoenix, AZ 85076-1580
855.873.8739 (TTY dial 711)
www.medimpactdirect.com

Copyright © 2018 MedImpact Direct, LLC. All rights reserved.

Getting Started

Register online at www.medimpactdirect.com to get started. We will need some information, including your allergies, payment information and shipping address. You will need a 90-day supply prescription for your first custom delivery order. If you choose to have your order shipped via standard delivery, you should receive your prescription within 10 days from the date we receive order.

We are committed to patient safety. When we receive a new prescription directly from your doctor without your prior consent, we ask you to confirm the need for the shipment by text message, email or phone call. Set your notification preferences by signing in to www.medimpactdirect.com. We are always improving your digital experience. Check our portal or app for the newest details.

You have three options to start your prescription with us:



Option 1



Doctor
Your doctor sends
your prescription to us

From Your Doctor

Ask your doctor to send your prescription electronically to MedImpact Direct or to fax it to us at: **1-888-783-1773**.

Our pharmacy will contact you to obtain your approval before we process any prescriptions your doctor sends us.

We will not ship these prescriptions until you confirm that you want the medications.

Option 2



Mail
You mail
your prescription to us

Mail Us Your Prescription

Complete the online order form and mail it to us with your paper prescription and payment. Once we have your order, you can register online to order refills and customize delivery options for future orders.

Mail to:

MedImpact Direct Mail, PO Box 51580,
Phoenix, AZ 85076-1580

Option 3



Online
Sign in to
request prescriptions

Sign in to Website

Sign in to our website to request a new prescription, or transfer one from a retail pharmacy. Choose "Request or Submit a New Prescription" at the top of "My Medications" page, and follow instructions.

That's it! It's that easy.