



## Alignment Healthcare North Carolina

### Contact Information

Address	2610 New Bern Avenue Raleigh, NC 27671
Main Number	(844) 215-2442
Main Fax	(919) 803-4821
Regional Medical Officer	Adam Wolk, MD, Regional Medical Director <a href="mailto:awolk@ahcusa.com">awolk@ahcusa.com</a>
<b>Claims/Member Services/Marketing</b>	
Claims Address Claims Phone Number	P. O. Box 14010 Orange, CA 92863 (844) 215-2442 Option 1
Member Eligibility	Contact health plan phone number listed on member ID card or verify online through the health plan website
Member Services	(844) 499-5630
Marketing and Sales	Call Provider Services (844) 215-2442 Option 3
<b>Health Care Services</b>	
Authorizations/Healthcare Services Portal	(844) 215-2442 Option 2 <a href="https://providers.ahcusa.com">https://providers.ahcusa.com</a>
Health Care Services Fax Number- Outpatient/Inpatient	(919) 803-4821
<b>STARS/HCC/Process Improvement Department</b>	
Star Ratings/Risk Adjustment/HCC Coding	Email: <a href="mailto:stars@ahcusa.com">stars@ahcusa.com</a>



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<b>Provider Services and Contracting</b>	
Provider Services	(844) 215-2442
Provider Credentialing	Email: <a href="mailto:credentialing@ahcusa.com">credentialing@ahcusa.com</a>
Provider Website Administration/Login Access	Call Provider Services at (844) 215-2442
<b>Transportation Services</b>	
<u>American Logistics</u> Transportation services can be requested by: <ul style="list-style-type: none"><li>• Members</li><li>• Members' relative, legal guardian, or authorized representative</li><li>• Medical facility representatives and any medical providers</li></ul>	Reservations: (844) 227-7613
<b>AHC Community Care Centers</b>	
Garner Care Center	868 Timber Drive, Garner, NC 27529 Phone (919) 615-0057 Fax (919) 615-0276
Raleigh Care Center	2610 New Bern Avenue, Raleigh, NC 27610 Phone (919) 803-4820 Fax (919) 803-4821
Wake Forest Care Center	1964 S. Main Street, Wake Forest, NC 27587 Phone (919) 435-1246 Fax (919) 435-1460